

January 14, 2003

Subject: DELIVERY CONDITION

On January 26, 2002 a letter was sent by the United States Postal Service addressing the change in delivery conditions at this apartment complex. During various meetings it was confirmed that this complex's original intent was to rent or lease apartments by the room to a student population.

The Postal Operations Manual (POM) 631.52 addresses, Dormitories or Residence Halls. It reads, "Mail is delivered to dormitory building and residence halls when addressed to a specific building. Deliver mail in bulk to a designated representative of the school, who then is responsible for further distribution to students. A dormitory building or residence hall ordinary consists of single-room units (or double rooms with connecting bath) and separately centrally located facilities for dining and receiving visitors. Whether located on or off campus and regardless of private ownership, such buildings are nevertheless dormitories and either the school or building owner is responsible for final delivery of student mail. Post Office personnel are not to distribute mail into apartment-type mailboxes."

POM 631.52 applies due to your leasing practices. It has been determined that the United States Postal Service must now implement these provisions, and delivery service can no longer be provided to the existing centralized equipment but instead will be delivered in bulk. I can assure you that my decision to withdraw your existing type of delivery service has been independently reviewed by our legal department, and Operation Managers.

I understand your concern that the Postal Service does not provide the same type of delivery service to all customers. Our decision in establishing a Single Point Delivery for your complex is proper and in accordance with postal policy. Federal courts have considered the question of whether it is unconstitutional or illegal for the Postal Service to provide single point delivery to some customers while providing curbside and door delivery service to others within the same city. Each case supported postal official's responsibility to authorize appropriate delivery service. It was determined that the different types of delivery resulted from the unique way in which each area developed. The courts have held that different types of delivery service are not unconstitutional or discriminatory if proper postal regulations were followed.

There are several events that must take place for a smooth transition, in order to minimize the impact on both of our customers; I would like to schedule an appointment with you to discuss the following issues:

Removal of Postal arrow locks from the existing equipment. You will need to contact a locksmith to install locks, should you opt to continue the use of the existing equipment.

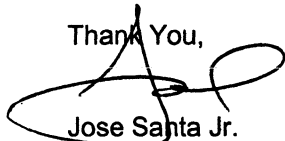
Transfer of existing change of address orders for previous students or customers. Your office will now be responsible for the forwarding of the mails.

Establish a central deliver drop location and review the handling procedures for any accountable mail to be received.

The effective date for this change in delivery services is scheduled for February 8, 2003.

You can contact me at (813) 264-6532

Thank You,

A handwritten signature in black ink, appearing to read "Jose Santa Jr.", written over the printed name.

Jose Santa Jr.  
Station Manager  
Forest Hill Annex  
14021 N. Florida Ave  
Tampa, FL 33613